

Enfield Police Department Online Community Survey Information Sheet

Overview

The online community survey is provided to meet an accreditation requirement of the Enfield Police Department. Its purpose is to gather feedback from the community regarding perception of department performance. The survey benefits the department as well as the community by providing a means of communication between the department and those who are served.

The online community survey meets a business need of the Enfield Police Department in its effort to serve the public interest by maintaining its professional accreditation status.

The screenshot shows a web browser window titled "EPD Community Survey - Microsoft Internet Explorer". The address bar displays "http://www.enfield.org/Dept_Police/EPD_Community_Survey.asp". The page content includes a "WARNING" icon on the left, a central image of a police car with the text "Partners Together" above it, and the Enfield Police Department badge on the right. Below the image, the text reads "The Enfield Police Department Community Survey Mission Statement". The mission statement lists two points: 1. To maintain social order within the Town of Enfield, governed by constraints of ethical and constitutional requirements; 2. To develop a partnership with the community to provide the highest quality of police services by promoting positive values within the community, providing a safer environment for the public, and encouraging civic responsibility. Below the mission statement, there is a section titled "Tell us about yourself:" followed by a paragraph asking respondents to complete the survey. Below this, there are several required fields marked with asterisks: A. Residency (Own, Rent, Visitor), B. How long have you lived in Enfield (1-5 years, 6-10 years, 11 years +), C. Gender (Male, Female), D. Ethnicity (Caucasian, African American, Native American, Asian/Pacific Islander, Hispanic, Other), E. Age (Under 20, 20-24, 25-34, 35-44, 45-54, 55-64, 65 and over), and F. Neighborhood affiliation (Important to help target enforcement efforts). The bottom of the page shows a "Done" button and a "Local intranet" icon.

WARNING
WEED OUT FALSIFICATION
ILLUSTRATION: "BE PROUD ONLY" TROOPERS
ENJOYING AN EXCELLENT REPUTATION AS HONORABLE

Partners Together

**The Enfield Police Department
Community Survey
Mission Statement**

1. To maintain social order within the Town of Enfield, governed by constraints of ethical and constitutional requirements
2. To develop a partnership with the community to provide the highest quality of police services by promoting positive values within the community, providing a safer environment for the public, and encouraging civic responsibility.

Tell us about yourself: We ask that only residents, or those persons who visit the Town of Enfield on a frequent bases, complete the following survey. We ask that each person check only the boxes that pertain to them.

*** Required Fields

***A. Residency:** ☐ Own ☐ Rent ☐ Visitor

***B. How long have you lived in Enfield** ☐ 1 – 5 years ☐ 6 – 10 years ☐ 11 years +

C. Gender: ☐ Male ☐ Female

D. Ethnicity: ☐ Caucasian ☐ African American ☐ Native American
☐ Asian/Pacific Islander ☐ Hispanic ☐ Other

E. Age: ☐ Under 20 ☐ 20-24 ☐ 25-34 ☐ 35-44 ☐ 45-54 ☐ 55-64 ☐ 65 and over

F. Neighborhood affiliation: (Important to help target enforcement efforts)
☐ Thompsonville ☐ North Thompsonville ☐ Whitcomb

Done Local intranet

The survey is integrated with the Town of Enfield home page and specifically linked to Police Department page. Upon completion of the survey, respondents are thanked and redirected back to the Police page. The survey is an interactive e-government tool which brings government closer to people and business by the collection of information on the citizen's ratings and perception of the Enfield Police Department..

[Take the On-line Community Survey](http://www.enfield.org/Dept_Police/EPD_Community_Survey.asp)

Highlights

- CALEA Accreditation requirement - to survey citizens every 3 years
- Internet survey, with paper surveys available for placement at Library, Town Hall, etc.
- Focus on residents and frequent visitors to Enfield
- Respondent privacy is maintained since survey data is stored on a secure, internal database
- Read-only reporting options allow date selection and various tabulations
- Online survey released in conjunction with a Police Department web page
- Collects and tabulates input regarding general performance, safety concerns, and suggestions for improvement

Interaction with Other Systems

- The survey is presented via the Town web site
- Designated EPD staff have standardized report access to data

Project Details

- IT Project #: 03-3
- Finalization/Delivery Date: March 29, 2004